

Prize Game Rules as part of the Survey "Visitor Experience of the Laško Destination"

Article 1: ORGANIZER

The organizer of the prize game as part of the survey "Visitor Experience of the Laško Destination" (hereinafter referred to as the "prize game") is the Center for Sports, Tourism, Information and Culture Laško, Trg svobode 6, 3270 Laško (hereinafter referred to as the "Organizer"). The Organizer conducts the prize game, ensures the drawing, and announces the winners.

Article 2: PURPOSE

The Organizer announces the prize game with the purpose of collecting opinions and feedback about the Laško destination, which will help the Organizer develop more tailored strategies and measures for sustainable tourism activities.

Article 3: CONDITIONS AND METHOD OF PARTICIPATION

Participation in the prize game is not subject to purchase. The prize game is intended only for natural persons; legal entities and sole proprietors cannot participate. By participating in the prize game, participants accept all the rules and conditions set out in these prize game rules and agree to them.

Participation in the prize game is possible from September 25, 2025 until December 25, 2025 at 00:00 via the online link https://raziskave.arhea.si/lasko_1. In addition to publication on the aforementioned website, the prize game is also communicated and advertised in other media.

To participate in the prize game, it is necessary to:

- complete the visitor survey at https://raziskave.arhea.si/lasko_1. In the final question of the survey, the participant must enter their e-mail address and click the "Last page" button, thereby entering the prize draw.

Users who participate after the end of the prize period will not be included in the draw. Each individual may participate once. Employees and external contractual collaborators of the Organizer and co-organizer of the prize game or their immediate family members are not permitted to participate.

Article 4: WITHDRAWAL FROM PARTICIPATION

Participants may withdraw from the prize game at any time during its duration by sending an e-mail to info@lasko.info. Upon receipt of this message, the participant will be excluded from the prize game.

Article 5: DRAWING AND ANNOUNCEMENT OF WINNERS

During the prize game, one prize draw will be held. The prizes listed in Article 7 of these rules will be awarded. The draw will include all those who participated between September 25, 2025 and December 25, 2025 and who met the participation requirements (defined in Article 3).

The drawing will be conducted electronically. Winners will be announced within 7 days using their e-mail addresses on the website www.lasko.info. Winners will also be notified via e-mail.

The winner is selected using a computer system with a random algorithm that draws the prize recipient from the pool of all participants. The chair of the commission prepares a record containing the list of winners. The record is confirmed and signed by all commission members and kept for one year at the Organizer's address.

Date of draw: January 5, 2026

The winner explicitly agrees to the publication of their first and last name on the Organizer's websites, Facebook pages, or other media and social networks, without demanding payment or compensation. They also waive the right to review, approve, or object to any use of materials, editorial choices, or the appearance of such materials.

Article 6: COMMISSION

The prize draw oversight commission consists of:

- Metka Mavri (Center for Sports, Tourism, Information and Culture Laško) – Chair of the Commission.
- Anja Krašek (Center for Sports, Tourism, Information and Culture Laško) – Commission Member.
- Anja Majoranc (Center for Sports, Tourism, Information and Culture Laško) – Commission Member.

Article 7: PRIZES

Participants in the prize game enter the draw for:

- 5 × Laško destination gift package
- 1 × ticket for 2–4 persons for the Escape Room Enigmarium Laško

Article 8: PRIZE COLLECTION

To claim the prize, the winner must provide the following personal details upon written request by the Organizer via e-mail: first name, last name, and address (to which the prize will be sent). The winner must also provide a contact telephone number for prize collection communication.

If the winner does not provide the required details within ten days of the sent request, they forfeit the right to the prize without any compensation. In this case, the Organizer is released from all obligations toward the winner, and the prize remains unawarded.

The winner will receive notification about the possibility of using the prize at the provided address within 15 days of receiving all required data. Persons under 18 must also submit written parental or guardian consent when providing their details to claim the prize.

If the winner declines the prize, it is considered that they do not wish to receive it, and the Organizer is released from all related obligations. At the same time, the Organizer gains the right to use the prize for any other purpose.

Prizes cannot be exchanged or paid out in cash. The right to claim the prize cannot be transferred to a third party. Results are final, and appeals are not possible.

Article 9: TAX REPORTING

When the value of the main prize exceeds €42.00, the winner must provide their personal details (tax number and relevant tax office). If incorrect data is provided, it is considered that the winner has waived the prize.

Payment of income tax prepayment on the awarded prize is the responsibility of the Organizer. The Organizer will calculate and pay the prepayment of income tax in accordance with applicable regulations and deduct it from the prize value.

If the winner is not a resident of the Republic of Slovenia, income taxation rules under international treaties on the avoidance of double taxation apply. In such cases, the winner is responsible for paying the tax.

All other costs and charges related to use (e.g., additional income tax above the prepayment) are the responsibility of the winner.

Article 10: BINDING RULES

These rules are binding on the Organizer and all persons involved in carrying out the prize game and awarding prizes, as well as on participants who, by participating, acknowledge these rules and

commit to following them. The rules and conditions are fully available for review during the prize game at www.lasko.info.

The commission is responsible for interpreting specific provisions of these rules and may appoint and authorize the Organizer's legal department for specific opinions and other legal matters.

In the event of a serious breach of these rules, the commission may annul the prize game in its entirety and repeat it with appropriate corrections.

Article 11: EXCLUSION FROM THE PRIZE GAME

In case of violations of the stated rules and conditions, the Organizer reserves the right to exclude individuals from the prize game without prior notice. Persons using illegal tools (e.g., hackertools, viruses, Trojans, etc.), false e-mail addresses, or otherwise manipulating the game will be excluded. Participants acting on behalf of third parties (with or without their knowledge) may also be excluded. Participation via prize game associations, automated services, or professional prize game services is not permitted.

If excluded, a winner may be subsequently deprived of their prize or required to return an already awarded prize.

Article 12: LIMITATION OF LIABILITY

The Organizer is not liable for direct or indirect damages incurred by participants due to participation in the prize game or server unavailability, unless caused intentionally, through gross negligence, or a serious breach of contractual obligations by the Organizer.

The Organizer is not liable for any technical errors, especially network outages, electronics, or computer failures.

Article 13: EARLY TERMINATION OF THE PRIZE GAME

The Organizer reserves the right to cancel or terminate the prize game at any time without prior notice or explanation. This may be exercised in particular if technical reasons (e.g., viruses, manipulation, or hardware/software errors) or legal reasons prevent proper execution of the prize game.

If the game is terminated due to participant violations, the Organizer may claim compensation for damages caused.

Article 14: CONFIDENTIALITY, PROTECTION, AND USE OF PERSONAL DATA

The Organizer undertakes to protect personal data provided in accordance with the Personal Data Protection Act and use it for the purposes stated below.

The Organizer processes collected personal data for the following purposes: conducting the prize game, awarding prizes, calculating income tax, marketing communication, and promotion. For contact purposes, participants allow the use of e-mail. For marketing communication, participants allow the use of e-mail, first name, and surname, whereby the Center for Sports, Tourism, Information and Culture Laško sends personalized news at regular intervals of up to once a week. The tax number is used to calculate income tax. In case of winning, the date of birth is used to verify the winner's age. Types of personal data collected: name, surname, address, tax number, e-mail.

The Organizer and co-organizers may process the provided data for their own purposes until consent is revoked or the data is no longer needed. Participants may view and update their data during processing and may request permanent or temporary cessation of data use from the moment of submitting such a request.

Participants also have the right to access, correction, restriction of processing, or deletion of all or some of their data, in accordance with applicable regulations, by submitting a written request to the Organizer's office or via e-mail to info@lasko.info. They also have the right to object, data portability, and to lodge a complaint with the Information Commissioner.

The Center for Sports, Tourism, Information and Culture Laško will process data provided for marketing, advertising, and promotion until consent is revoked. Revocation does not affect the legality of processing prior to revocation.

The data protection officer at the Center for Sports, Tourism, Information and Culture Laško, Trg svobode 6, 3270 Laško, is the user of the personal data.

Article 15: AMENDMENTS TO THE RULES

The Organizer – Center for Sports, Tourism, Information and Culture Laško, Trg svobode 6, 3270 Laško, reserves the right to amend the prize game conditions at any time if there are substantive, commercial, or technical reasons.

Participants will be informed of all changes and novelties through announcements on the website.

Article 16: OTHER PROVISIONS

Employees of the Center for Sports, Tourism, Information and Culture Laško, Trg svobode 6, 3270 Laško, and their immediate family members, as well as other natural or legal persons involved in the implementation of the prize game, are not permitted to participate.

The rules are binding on the Organizer, all employees, and all persons connected to the prize game and prize draw, as well as participants, who confirm these rules by agreeing to them.

Questions and further information related to the prize game may be sent to: info@lasko.info.

Article 17: AVAILABILITY OF RULES

These rules are available on the website www.lasko.info and at the Organizer's office.

Article 18: COMPLAINTS AND APPEALS

All complaints and appeals regarding the prize game will be resolved by the Organizer. In the case of justified complaints, the Organizer undertakes to resolve them as soon as possible and inform the participant or, if necessary, other participants.

In the event of disputes related to the prize draw, the court in Celje shall have jurisdiction.

Article 19: FINAL PROVISIONS

The Organizer undertakes to do everything possible to ensure the fair execution of the prize game, but shall not be held liable in cases of force majeure. In circumstances beyond the Organizer's control (force majeure, logistical obstacles, technical issues), the Organizer may cancel the prize game. Participants will be informed in such cases.

In such an event, the Organizer is not liable for damages. The Organizer's decisions regarding all issues related to the prize game or application of these rules are final and binding for all participants.

Article 20: VALIDITY OF THE RULES

The rules take effect on September 25, 2025.

Laško, September 24, 2025

Center for Sports, Tourism, Information and Culture Laško